



For every part of your health, there's Doctor Care Anywhere





# You don't plan to get ill

No one books in a cold or schedules a back spasm. As with many things in life, it usually happens when you least expect it. And no matter how unwell you feel, sometimes going to see the doctor isn't the most convenient thing.



#### **Appointments**

24/7 worldwide access to GPs whenever you need an appointment in your chosen language

Speak to a GP from the comfort of your home or on the go using any device

Upload test results or photos for your GP to see

Pick your GP by name or gender



### Prescriptions

You choose how and where you get your prescription

Deliver to your home or work – or collect from your local pharmacy



#### Referrals

Get specialist referrals if you need one

Request fit notes for your employer or work

Use the app to quickly access your medical record, including medical history and fit notes

Share your notes with your NHS GP

### A new kind of health service

At Doctor Care Anywhere, we see people, not symptoms. We're a new kind of digital health service designed to help you look after your health anytime, anywhere.

From providing calm, reassuring advice at times that suit you, to giving you all the tools and trackers you need to stay on top of your health, we're here to help whenever you need us.



66 Fantastic service! This is my second time using this service and I think it is fantastic, a million times better than trying to make an appointment to see my GP and waiting ages for that appointment. Its fast, simple and very good.

Mark - Patient

### What we treat













### Peace of mind, wherever, whenever

Whether you need to speak to a doctor on your way to work, have your prescription is always medication delivered to your door or just want to put your mind at ease about something that's been bothering you, Doctor Care Anywhere fits around you and your life.

We want to be the modern family doctor who is always there to give the reassurance and peace of mind you need. This lets you get on with whatever you need to, whenever you need to

### **Explore** My Health

Instant access to content created by experts to help deal with topics such as:



Physical activities



Relationships



Stress



Sleep



### The quicker route to the right healthcare

With QuickConsult, there's less waiting around and less back and forth on your health issue - you can get the advice and help you need without having to make an appointment.<sup>1</sup>

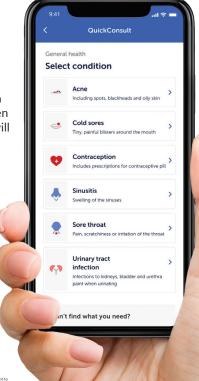
All you need to do is answer a series of guided questions about your health with a few taps in the app.<sup>2</sup> Your answers are then reviewed by medical professionals<sup>3</sup> who will give you the right prescription, advice, or more.

2.3
million
people have access to
Doctor Care Anywhere

may only submit a request on your own behalf and you must be the authorised user of the Doctor Care Anywhere account to

Not all medical conditions are covered and the questionnaire for each available condition sets out a list of criteria that patients must meet in order to use the service. In general, if you are feeling very unwell or the symptoms you are experiencing are severe, we recommend you consult a CP or seek more immediate medical attention.

<sup>2</sup>Our prescribers will review your request and respond within 4 hours during our operating hours (8am to 8pm, Monday to Sunday including public holidays).



## It's easy to get started

Whenever you feel unwell or have any concerns about your health or wellbeing, we're here to help.



### Activate your account

It takes less than a minute.



### Verify your account

This takes a little longer (about 5 minutes) but is an important step that helps us identify you and keeps your data safe.



### Scan your ID

First you'll need to take a photo of a valid and current photo ID. You can use a passport, driving license, identity card or residence permit card. Make sure you capture the whole document with no cropping and make sure the image is crisp and clear.



#### Take a selfie

Lastly, take a clear selfie (not a photo of a photo), ensuring your whole face is within the guide and that the shot is sharp and taken in a well-lit place.



**Doctor Care Anywhere** is easy to set up and can be used on most devices anywhere in the world.

Visit doctorcareanywhere.com/partnersand for more information or download our app





### Scan here



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